

***IT RISK MANAGEMENT PLANNING IN THE DIRECTORATE GENERAL
OF CUSTOMS AND EXCISE GRESIK USING FRAMEWORK ISO 31000***

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ABSTRACT

The use of integrated risk management is a very important need to do in overcoming financial sector problems. The Financial Sector which is the focus of this research is export and import activities. This study uses the ISO 31000: 2009 framework, which is about methods that discuss work, processes and principles used in solutions related to operational problems and information technology. The purpose of this study is to help to provide a focus on the discussion of integrated risk management planning at the Directorate General of Supervision and Gresik Customs and Excise services.

The Directorate General of Gresik Customs and Excise Supervision and Service is a government-owned directorate that provides services and supervision as well as service providers in licensing and import activities. In discussing this research conducted with qualitative methods. The results of this study are planning on aspects of operational risk and IT, which contains considerations, analysis of risks, management of risks, risk evaluation, and monitoring and review that can produce guidelines for obtaining results

Keywords: *Risk Management, ISO 31000: 2009, Risk, Operations and Informations Technology*