WEBSITE ANALYSIS OF THE SUCCESS OF INFORMATION SYSTEMS AT GAPURA UISI BASED ON DELONE AND MCLEAN MODEL

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ABSTRACT

GAPURA UISI is an integrated service information system portal that provides easy access to information and services for all UISI Information System service users. GAPURA's access mechanism is based on Single Sign-On, which allows users to only need to log in once to be able to access UISI's information system services according to their access rights. Various information system services within UISI are gradually being integrated into GAPURA. The purpose of this study is to determine the level of success of the GAPURA UISI Website. While the model used is DeLone and McLean mode with variables of system quality, information quality, service quality, user use, user satisfaction and using PLS algorithm tools.

Based on the results of research that has been carried out, it shows that the quality of the system has no effect on net benefits, information quality has no effect on net benefits and service quality, usage and user satisfaction have a positive effect on net benefits received by individuals or organizations.

Keywords: Website, Gapura, Information System, Delone & Mclean, PLS algorithm