

DAFTAR PUSTAKA

- Asriani, A., Lorenza, D., Saputri, F., & Hidayati, T. (2020). the Effect of Compensation and Motivation To Employee Performance. *International Journal of Economics, Business and Accounting Research (IJEBAR)*, 4(01), 166–172. <https://doi.org/10.29040/ijebar.v4i01.933>
- Cesariana, C., Juliansyah, F., & Fitriyani, R. (2022). Model Keputusan Pembelian Melalui Kepuasan Konsumen Pada Marketplace: Kualitas Produk Dan Kualitas Pelayanan (Literature Review Manajemen Pemasaran). *Jurnal Manajemen Pendidikan Dan Ilmu Sosial*, 3(1), 211–224. <https://doi.org/10.38035/jmpis.v3i1.867>
- Chowhan, J., & Pike, K. (2022). Workload, work–life interface, stress, job satisfaction and job performance: a job demand–resource model study during COVID-19. *International Journal of Manpower*. <https://doi.org/10.1108/IJM-05-2022-0254>
- Fadillah Rozi dan Sulastini, Sulastini, & Hidayati, N. (2017). Pengaruh Kompetensi, Disiplin Kerja, dan Lingkungan Kerja Terhadap Kinerja Karyawan Pada Kantor Bank Kalsel Cabang Pembantu Banjarmasin. *Jurnal Bisnis Dan Pembangunan*, 6(1), 1–9.
- Guanabara, E., Ltda, K., Guanabara, E., & Ltda, K. (n.d.). *No 主観的健康感を中心とした在宅高齢者における健康関連指標に関する共分散構造分析 Title.*
- Ilmawan, M. D., & Noermijati, N. (2016). Peran Kompensasi Dan Karakteristik Leadership Pada Kinerja Guru Yang Dimediasi Oleh Kepuasan Kerja. *Jurnal Ekonomi MODERNISASI*, 12(2), 51. <https://doi.org/10.21067/jem.v12i2.1190>
- Juarinik, & Suparni. (2018). Pengaruh Gaya Kepemimpinan Dan Kinerja Aparatur Pemerintah Desa Terhadap Kualitas Pelayanan Masyarakat Desa Ngumpul Kecamatan Bagor Kabupaten Nganjuk. *Jurnal Mutiara Madani*, 06(2), 133–149.

- Karatepe, O. M. (2013). The effects of work overload and work-family conflict on job embeddedness and job performance: The mediation of emotional exhaustion. *International Journal of Contemporary Hospitality Management*, 25(4), 614–634. <https://doi.org/10.1108/09596111311322952>
- Kissi, E., Asare, O. A., Agyekum, K., Yamoah Agyemang, D., & Labaran, M. (2019). Ascertain the interaction effects among organisational citizenship behaviour, work overload and employees' performance in the Ghanaian construction industry. *International Journal of Productivity and Performance Management*, 68(7), 1235–1249. <https://doi.org/10.1108/IJPPM-07-2018-0262>
- Koch, P., Kersten, J. F., Stranzinger, J., & Nienhaus, A. (2017). The effect of effort-reward imbalance on the health of childcare workers in Hamburg: A longitudinal study. *Journal of Occupational Medicine and Toxicology*, 12(1), 1–9. <https://doi.org/10.1186/s12995-017-0163-8>
- Lassa, A., & Tiza, A. L. (2021). Analisis Pengaruh Kepuasan Kerja Dan Gaya Kepemimpinan Terhadap Kualitas Pelayanan Publik Di Rumah Sakit Umum Daerah (Rsud) Kefamenanu Dengan Motivasi Kerja Sebagai Variabel Intervening. *Jurnal Administrasi Dan Kebijakan Publik*, 6(1), 93–112. <https://doi.org/10.25077/jakp.6.1.94-112.2021>
- McHugh, P. P. (2017). The impact of compensation, supervision and work design on internship efficacy: implications for educators, employers and prospective interns. *Journal of Education and Work*, 30(4), 367–382. <https://doi.org/10.1080/13639080.2016.1181729>
- Naru, A. S., & Rehman, A. (2020). Impact of Job Insecurity and Work Overload on Employee Performance With the Mediating Role of Employee Stress: A Case of Pakistan's Fast-food Industry. *International Journal of Human Resource Studies*, 10(1), 305. <https://doi.org/10.5296/ijhrs.v10i1.15741>
- Nurmasitha, F., & Hakim, A. (2019). Pengaruh Kompetensi dan Lingkungan Kerja Terhadap Kualitas Pelayanan Dinas Kependudukan dan Pencatatan Sipil Kabupaten Sidoarjo. *Administrasi Publik*, 1(6), 1220–1228.

- Nursiswo, W., & Pramusinto, H. (2019). Pengaruh Sarana, Kompetensi Pegawai dengan Efektivitas Kinerja terhadap Kualitas Pelayanan Arsip Inaktif. *Economic Education Analysis Journal*, 8(2), 758–773. <https://doi.org/10.15294/eeaj.v8i2.31507>
- Paramita, L., & Supartha, I. W. G. (2022). Role of Work Stress as Mediating Variable between Compensation and Work-Life Balance on Employee Performance. *European Journal of Business and Management Research*, 7(3), 163–167. <https://doi.org/10.24018/ejbmr.2022.7.3.1438>
- Rulidha, C. P., & Hermawan, S. (2021). The Influence of Knowledge Management and Competence on Employee Performance through Organizational Commitment as an Intervening Variable in Management of BUMDES in Sidoarjo Regency. *Proceedings of The ICECRS*, 9(3), 1050–1066. <https://doi.org/10.21070/icecrs2021900>
- Safitri, dan A. R. (2017). Pengaruh Kompetensi Pegawai, Fasilitas Kantor, Dan Disiplin Kerja Terhadap Kualitas Pelayanan Di Dinas Kependudukan Dan Catatan Sipil Kabupaten Semarang. *Economic Education Analysis Journal EEAJ 6 (1) (2017) p-ISSN 2252-6544 e-ISSN 2502-356X*, 6(1), 120–130. <https://journal.unnes.ac.id/sju/index.php/eeaj/article/view/13478>
- Sekareza, A. D., Sulistiyani, E., & Inayah. (2022). *Situational Leadership , Knowledge Sharing , Work*. 2022(2), 696–706.
- Setiadi, A. (2018). Pengaruh Kepemimpinan Dan Kompetensi Aparatur Terhadap Kualitas Pelayanan Publik. *Journal of Management Review*, 2(2), 209. <https://doi.org/10.25157/jmr.v2i2.1797>
- Sugiyono. (2018). *Metode Penelitian Kuantitatif* (Setiyawan (ed.)). ALFABETA,cv.
- Suwarno, J. (2012). Kualitas Pelayanan Pemerintahan Desa (Studi Pelayanan KTP dan KK di Desa Teluk Kepayang Kecamatan Kusan Hulu Kabupaten Tanah Bumbu). *Jurnal Ilmu Politik Dan Pemerintahan Lokal*, 1, 184–213.
- Syamsudin, R. R., & Sukabumi, S. H. K. (2010). Pengaruh Sikap Dan

Kompetensi Terhadap Kualitas. *Eduma*, 1, 379–395.

Tamami, S. (2016). Pengaruh Gaya Kepemimpinan Dan Motivasi Terhadap Kualitas Pelayanan Dan Kinerja Pegawai (Studi Kasus Sekretariat Dprd Kota Batam). *Jurnal Dimensi*, 4(1), 1–25. <https://doi.org/10.33373/dms.v4i1.69>

Vijayan, M. (2017). Introduction impact of job stress on employees' job performance in Aavin, Coimbatore. *Journal of Organisation & Human Behaviour*, 6(3), 21–29.

Wasiman. (2021). Pengaruh Kompetensi, Motivasi Dan Komunikasi Terhadap Kinerja Karyawan Pada Rumah Sakit Swasta Di Kota Batam. *Jurnal Cafeteria*, 2(2), 28–36. <https://doi.org/10.51742/akuntansi.v2i2.355>

Wendari, dkk. (2021). Gaya Kepemimpinan Kepala Desa Di Kantor Desa Moahino Kecamatan Wita Ponda Kabupaten Morowali. *Of Administration And Mangement Publik Literation, Volume 1*(1), 10–19.

Wijaya, A. F., Prastyari, C. A., & Armanu, A. (2019). the Influence of Leadership Style on Service Quality in Higher Education: a Study At a Social Science Faculty. *Jurnal Aplikasi Manajemen*, 17(3), 426–433. <https://doi.org/10.21776/ub.jam.2019.017.03.06>