

**PENGUKURAN TINGKAT KEMATANGAN *SUPPLY CHAIN PROCESS*  
MANAGEMENT MENGGUNAKAN METODE SCPM3 DI PT XYZ**

Nama Mahasiswa : Sulistiyono  
NIM : 2021510045  
Pembimbing : Winda Narulidea, S.T., M.T.

**ABSTRAK**

*Supply Chain Process Management Maturity Model* merupakan suatu metodologi yang berkaitan dengan pengukuran, pengelolaan dan pengendalian proses bisnis pada suatu perusahaan. Hasil pengukuran di PT XYZ terdiri atas 13 *measure* yang merepresentasikan kinerja perusahaan di sepanjang *Supply Chain*. Secara keseluruhan kinerja perusahaan dikatakan sudah baik jika berada pada level 5 *Dynamics* dengan ketercapaian skor rata-rata 3.94 dari keseluruhan *measure*. Terlepas dari hasil pencapaian tersebut, terdapat satu *measure* yang masih memiliki nilai terendah yaitu pada *Order Management* sebesar 3.69 dan nilai pencapaian yang baik pada *Strategic Planning Team*, *Strategic Behavior*, *Procurement Team* dan *Production Planning and Scheduling* yang masing-masing memiliki skor 4.07, 4.02, 4.50 dan 4.01. Berdasarkan hasil tersebut, perusahaan perlu melakukan upaya peningkatan terhadap *measure* khususnya yang nilainya masih di bawah 4 dan perlu dilakukan perbaikan secara bertahap dan kontinyu untuk mencapai skor kinerja yang maksimal yaitu 5.

**Kata Kunci :** *Supply Chain Process Management Maturity Model*, Manajemen Rantai Pasok, *Measure*, Pengukuran Kinerja Tingkat Kematangan

**MEASUREMENT OF SUPPLY CHAIN PROCESS MANAGEMENT  
MATURITY LEVEL USING SCPM3 METHOD IN PT XYZ**

*Name* : Sulistiyono  
*Student ID Number* : 2021510045  
*Supervisor* : Winda Narulidea, S.T., M.T.

**ABSTRACT**

*Supply Chain Management Process Maturity Model is a methodology related to the measurement, management and control of business processes in a company. The measurement results at PT XYZ consist of 13 measures that represent the company's performance along the supply chain. Overall, the company's performance is said to be good if it is at level 5 Dynamics with an average score of 3.94 out of the overall measure. Apart from the results of these achievements, there is one measure that still has the lowest value, namely in Order Management of 3.69 and a good achievement value in the Strategic Planning Team, Strategic Behavior, Procurement Team and Production Planning and Scheduling, each of which has a score of 4.07, 4.02, 4.50 and 4.01. Based on these results, companies need to make efforts to improve the measure, especially those whose values are still below 4 and need to be done in stages and continuously to achieve a maximum performance score of 5.*

**Keywords:** *Supply Chain Process Management Maturity Model, Supply Chain Management, Measure, Performance Measure Maturity Level*