DAFTAR PUSTAKA

Andika, Hara Pardede, A. M., & Novriyenni. (2018). Simulasi Antrian Pelayanan Bank Menggunakan Metode Eksponensial. *Sistem Informasi Kaputama*.

Bilbao, A. M., Carrano, A. L., Hewitt, M., & Thorn, B. K. (2011). on the environmental impacts of pallet management operations. *Management Research Review*.

Carter, C. R., & Ellram, L. M. (1998). Reverse logistics: a review of the literature and framework for future nvestigation. *Jurnal of Business Logistics*, 85-102.

Elia, V., & Gnoni, M. G. (2015). Designing an effective closed loop system for pallet management. *Production Economic*.

Gnoni, M. G., Lettera, G., & Rollo, A. (2011). A Simulation Comparison Analysis of Effective Pallet Management Scenarios., (hal. 1228). Lecce,Italy.

Hillier S, F., & Lieberman J, G. (2010). *Operation Research 9th.* New York: McGraw-Hill.

Kelton, W. D., Sadowski, R. P., & Zupick, N. B. (2015). *Simulation with Arena.* London, US: McGraw-Hill - Europe.

Krikke, H. R. (1998). Partnership In Reverse Logistics: OR-Model Building In New Of Practical Developments. 1-11.

Law, A. M. (2000). *Simulation Modeling and Analysis.* Tucson, Arizona, USA: MC Graw Hill.

Law, A. M. (2015). *Simulation Modeling and Analysis.* Tucson, Arizona USA: McGraw Hill Education.

Law, A. M., & Kelton, W. D. (2000). *Simulation Modelling and Analysis Thrid Edition.* MC Graw-Hill USA.

Lehtinen, J., & Ahola, J. (2010). Is Performance measurement Suitable for an Extended Enterprise. *Operations & Production Management*, 181-204.

Pujawan, I. N. (2010). *Supply Chain Management* (2nd ed.). (I. K. Gunarta, Ed.) Surabaya, Jawa Timur, Indonesia: Guna Widya.

Roy, D., Carrano, A. L., Pazour, J. A., & Gupta, A. (2016). Cost-effective pallet management strategies. *Transportation Research Part E*, 358-359.

Siregar, K. (2016). *Simulasi dan Pemodelan.* Yogyakarta: Deepublish.

Sugiarto, F., & Buliali, J. L. (2012). Implementasi Simulasi Sistem untuk Optimasi Proses Produksi pada Perusahaan Pengalengan Ikan. *Jurnal Teknik ITS*, 238.

Sugiarto, F., & Buliali, J. L. (2012). Implementasi Simulasi Sistem untuk Optimasi Proses Produksi pada Perusahaan Pengalengan Ikan. *Jurnal Teknik ITS*, 237.

Swastha, B. (2009). *Azas Azas Marketing*. Yogyakarta: Liberty.

Varga, A. (2005). OMNeT++ Discrete Event Simulation System. 37.